



The Sun Peaks Grand Hotel & Conference Centre enacted Covid-19 protocols on January 31st and have been actively engaged in monitoring the situation with employees and guests. The hotel has a long held procedure to deal with Norovirus outbreaks. At this time the hotel is handling any report of a sick guest (or employee) as we handle any suspected Norovirus report. The link providing detailed information is below.

<http://www.vch.ca/Documents/norovirus-guide.pdf>

We are also closely monitoring updates from a variety of sources including:

<http://www.vch.ca/about-us/news/vancouver-coastal-health-statement-on-coronavirus>

Please also note the following precautionary measures:

- We have removed the public water in the hotel lobby and have replaced the water in the health club with individual bottled water.
- Hand sanitizers are located at the elevators on each guest room floor in the hotel.
- Bell services is cleaning the Hotel and Residence Bell Carts every hour and we are sanitizing at the bell desk and front desk pods each hour as well.
- We are cleaning the lobby information touch screen with a damp cloth once per hour.
- Surfaces in all food and beverage services areas are regular wiped with disinfectant
- All staff are trained in cross contamination procedures and practices.
- Where and when possible we are providing additional sanitizer products during larger group functions.
- Adjusting food service options during large group events.

Finally, we are communicating with staff about the need to not report to work ill and also what medical services are available to them should they become ill.